

Public Notification Announcement

In order to provide effective communications with our customers, The Municipal Water Authority of the City of New Kensington will be implementing an Emergency Notification System. The Pennsylvania Department of Environmental Protection requires that you are notified in the event of a Tier 1 water emergency. Public Notification helps to ensure that consumers will always know what to do if there is a problem with their drinking water.

The Water Authority is implementing a computerized customer notification system known as Rapid Response. The Rapid Response System is designed to make phone calls to specific customers in the event of an emergency or to share important information.

It is important that residents and business owners within our service area provide contact information such as unlisted telephone numbers or cell phone numbers. If you would like to provide an alternate number you may do so. The alternate number would be called in the event the primary number is not answered by a person or answering machine.

All calls sent to customers will have the caller id New Ken Water. Your information will not be provided to any outside agencies or companies.

To update your information please complete this form and send to:

Municipal Authority of the City of New Kensington
P.O. Box 577/920 Barnes Street
New Kensington, PA 15068-0577

Emergency Notification Contact Information

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|--------------------|------------|
| Name: | Address 1: |
| Primary Phone: | Address 2: |
| Alternate Phone 1: | City: |
| Alternate Phone 2: | State: |
| E-Mail Address: | Zip Code: |

If you prefer, please call 724-337-3577, fax 724-337-8307, or e-mail jmatta@newkenwater.net to provide the information.